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Conference material

After the event, the following material will be available on the conference website, www.insuranceeurope.eu/10th-international-conference:

- speeches
- presentations
- event pictures
- video recordings



NEW Annual Report 2017–2018

21 articles on key insurance issues including:

- why the Solvency II reviews are so important to European growth;
- how the EC's proposed pan-European personal pension products can be made attractive to customers and providers; and,
- why motor and cyber risk insurers need access to newly available data sources.

Guest opinion pieces include:

- Antonio Huertas, chairman & CEO, MAPFRE, on the protection gap;
- Mark Wilson, group CEO, Aviva, on sustainable finance;
- Jean-Jacques Henchoz, regional president for EMEA, Swiss Re, on digitalisation; and,
- Bernard Delas, vice-chairman of the French banking and insurance supervisory authority, on the EU free provision of services.

The online edition can be accessed at www.insuranceeurope.eu or by plugging this web key into a USB port.



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10th International Conference Overcoming underinsurance

Madrid, Spain
24 May 2018

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Insurance Europe conference app



To get the most out of the event, download Insurance Europe's free conference app to:

- view the full-day programme
- read about the speakers
- ask questions during sessions
- access the list of participants
- view the floorplan
- learn about the sponsors



Getting started

- Download the free Insurance Europe conference app from the Apple App Store or Google Play.
- Log into the app with your e-mail address and the password "Welcome2018".



Ask a question during a session

- Click on the "Programme" icon on the homepage and select the session you are in.
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- Submit your question to the moderator by pressing "Send" in the top-right corner.

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Thursday, 24 May 2018

10th International Conference “Overcoming underinsurance”

Master of ceremonies: Professor Karel Van Hulle
Catholic University Leuven, Belgium and Goethe University, Frankfurt, Germany

08h00 | Registration opens

09h00 | Morning session

Welcome, opening remarks and keynote speeches (Conference hall, floor -2)

Pilar González de Frutos
President, Spanish Association of Insurers (UNESPA)

Rafael Catalá Polo
Minister of Justice, Spain

Andreas Brandstetter
President, Insurance Europe
Chairman & CEO, UNIQA Insurance Group, Austria

Burkhard Balz MEP

Antonio Huertas
Chairman & CEO, MAPFRE

Panel debate: Mind the gaps — underinsurance problems and how to solve them

(Conference hall, floor -2)

Pilar del Castillo MEP

Paulina Dejmek Hack
Economic adviser to President Juncker, European Commission

Monique Goyens
Director general, BEUC (the European Consumer Organisation)

Alison Martin
Group chief risk officer, Zurich Insurance Group, Switzerland

Cécile Wendling
Group head of foresight, Axa, France

Moderator: **Michaela Koller**
Director general, Insurance Europe

11h15 | Coffee break sponsored by  M A Z A R S

11h45 | Break-out sessions

Session 1 | Including the excluded — financial inclusion and microinsurance
(Conference hall, floor -2)

Manuel Aguilera
General manager, MAPFRE Economic Research

Recaredo Arias
Director general, Mexican Association of Insurance Companies (AMIS)

Adama Ndiaye
President, Federation of African National Insurance Companies (FANAF)

Dirk Reinhard
Vice-chairman, Munich Re Foundation, Germany

Moderator: **Miguel Solana**
Senior technical officer, Impact Insurance Facility, International Labour Organization (ILO)

Session 2 | Not such a disaster — mitigating natural catastrophes (Sidney room, floor 6)

Jorge Claude
Executive vice-president, Chilean Insurance Association (AACH)

Dario Focarelli
Director general, Italian Association of Insurance Companies (ANIA)

Maryam Golnaraghi
Director of extreme events & climate risk, Geneva Association, Switzerland

Moderator: **Alejandro Izuzquiza**
Director of operations, Consorcio de Compensación de Seguros (CCS), Spain

Session 3 | Back to school — ways to improve financial education
(Amsterdam room, floor 3)

Adele Atkinson
Senior policy analyst, Financial Education & Consumer Protection Unit, Organisation for Economic Co-operation & Development (OECD)

Diana Crossan
Chair, board of advisors, Global Financial Literacy Excellence Center (GFLEC), USA

Guillaume Prache
Managing director, Better Finance (European Federation of Investors & Financial Services Users)

Mirenchu del Valle Schaan
Secretary general, Spanish Association of Insurers (UNESPA)

Moderator: **Ian Dull**
Senior manager, ReD Associates, Denmark

13h00 | Lunch

14h15 | Afternoon session

Panel debate: Break-out session round-up with the moderators

(Conference hall, floor -2)
Moderator: **Karel Van Hulle**

Keynote speech: Insurance against natural catastrophes (Conference hall, floor -2)

Miguel Arias Cañete (video)
European Commissioner for Climate Action & Energy

Panel debate: Grey matters — tackling the pension timebomb (Conference hall, floor -2)

Gabriel Bernardino
Chairman, European Insurance & Occupational Pensions Authority (EIOPA)

Lard Friese
Chairman & CEO, NN Group, Netherlands

Governor Dirk Kempthorne
President, Global Federation of Insurance Associations (GFIA)
President & CEO, American Council of Life Insurers (ACLI)

Ricardo Rodríguez Marengo
CEO, ProVida AFP, MetLife, Chile

Javier Valle
General manager, VidaCaixa, Spain

Moderator: **Nathalie Berger**
Head, insurance & pensions unit, Directorate-General for Financial Stability, Financial Services & Capital Markets Union (DG FISMA), European Commission

16h00 | Coffee break sponsored by  M A Z A R S

16h30 | Panel debate: Cyber risks — needed by many, bought by few (Conference hall, floor -2)

Nathalie Berger
Head, insurance & pensions unit, Directorate-General for Financial Stability, Financial Services & Capital Markets Union (DG FISMA), European Commission

Eduardo Dávila
CEO Iberia & Middle East, Aon Risk Solutions

Norma Alicia Rosas Rodríguez
President, Insurance & Surety National Commission (CNSF), Mexico

Andries Smit
Managing director, Global Digital Factory & Asia Digital, Aviva, UK

Mamiko Yokoi-Arai
Principle administrator & head of insurance, Organisation for Economic Co-operation & Development (OECD)

Moderator: **Karel Van Hulle**

17h15 | Networking cocktail reception sponsored by  KPMG
(Floor 30)

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#Data4Drivers

To make your voice heard, sign the petition now at the stand in the coffee break area or at www.data4drivers.eu



Data4Drivers

Insurance Europe and its members support the Data4Drivers campaign, which calls on EU policymakers to take legislative action to ensure that drivers remain in control of their vehicle data.



#InsureWisely

InsureWisely

Insurance Europe's InsureWisely campaign aims to raise awareness about the importance of improving financial literacy and the understanding of insurance in all parts of society.

A broad cross-section of the European insurance industry's many initiatives are showcased on the InsureWisely portal, www.insuranceeurope.eu/insure-wisely